



AUTUMN NEWSLETTER 2019

News, Group News, Views and Information for the Clients and Employees of Adsec Security Group



Welcome to the October 2019 edition of the Adsec Newsletter – from Teresa Barrett, Operations Director

'Trick or treat' may now be more of a statement of intent than a question, but as the cold, dark months are now well and truly upon us security is definitely on top of many peoples' agenda. Whether it's personal security when walking home from work; security at home during the routine hours of the school run when statistically burglaries soar, or a multi-million-pound business requiring security staff at evenings and weekends – security is key.

As temperatures fall and winter brings shortened days, crime rates can change because it gets darker earlier and people are more likely to commit crimes at night as opposed to during daylight hours. In addition to shorter days, fewer people are usually out and about during the winter months which means there will be fewer witnesses to these types of crimes. These are appealing conditions for people inclined to take what's not theirs. Rough sleepers also become a greater concern and issue at this time of year for us and our clients.

Adsec specialises in providing highly trained security officers to numerous sectors, including financial, manufacturing, transport, education, construction, media and chemical. Our staff work within various sites including corporate offices, industrial premises, residential blocks and public buildings.

Customer feedback confirms time and time again that Adsec get it right, and we've included just a few examples in this newsletter of what our clients have told us that sets us apart from the rest. Our mission is to provide excellent security services through the development of our staff, and to inspire continual improvement in exceptional customer care. And we do.

We consistently put customer-service at the top of our agenda. Much like ensuring an efficient security gatehouse at the entrance to a business, we know how important it is to our busy clientele that agreeing a contract with a security firm needs to be seamless. We contact our staff each week – we look after our employees and they look after you.

The UK's national security status remains at severe. The nature of security can be varied, intense and at times, dangerous. Adsec's clients, and staff, can contact our control room 24 hours a day, 7 days a week on 01708 330900.

The International Security Expo (ISE) takes place in London this November, and members of Adsec's Directorship will be attending. The ISE is the only flagship event bringing Government, Industry, Academia and the entire end-user community in charge of regulation and procurement together under one roof to debate current challenges and to source the latest security technologies and services. We will include our feedback following the event in our next edition of the newsletter.

Wishing you a safe and peaceful Autumn.

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Teresa Barrett,
Operations Director

Case Study



Bank of Beirut

A client of Adsec's since **November 2018** Bank of Beirut is an essential element in providing banking services to the Lebanese community in the UK and overseas. Having recently acquired their prestigious Cannon Street headquarters in the City of London's financial district, Paul Warwick, Head of HR and Facilities said he was delighted with the service received from Adsec security staff. "Both Abdul and Lewis are an intrinsic part of our operation. "They are courteous to staff and visitors alike and present a friendly and likeable attitude. Both communicate well whenever presented with a problem, and take instruction and action immediately. Well done to both!"



Stolthaven, Dagenham

Stolthaven is a leading global provider of integrated transportation, storage and distribution solutions for chemicals and other bulk-liquid products. The company employs 6,000 staff across 30 countries and is listed on the Oslo Stock Exchange. Adsec has been working with SNL at their Dagenham terminal since May 2013.

Stolthaven's Safety, Health, Environment and Quality Manager, Robert Peacock, commented: "Adsec have supplied security for our site – which is an upper tier high risk site – for several years.

"They have ensured the process of controlling access to our site is maintained and general security duties are conducted in a professional manner. Recently, Adsec have provided front desk staff who are now operating our fuels loading area. We look forward to expanding this to another operational area inside the terminal."



New Contracts Gained

Stolthaven, Dagenham



In addition to the case study above, Adsec have been contracted an additional 168 hours per week working with Stolthaven. This is further to work already carried out by Adsec at the terminal.

London City Bond



Adsec will be providing 24/7 security for the company's warehouse in Thurrock which holds alcohol and tobacco. Our officers are first aid trained, and will control entry and exits at the gatehouse. Gatehouse security is the first point of access to many industrial areas and business parks, and our officers stop unauthorised access and deter intruders.



We look forward to a long and productive relationship with all our new clients.

Adsec employees go the extra mile

We are proud of our staff. We choose the best; we train the best and we get the best responses from our clients as a result. Our clients regularly tell us that Adsec employees have gone beyond the requirements of their role, and we are delighted to repeat such excellent feedback.

London City Bond, Barking

Security Officer, Daniel Ionescu, painted the interior of the gatehouse completely of his own accord. Not only does this show incredible initiative but it has created a clean and pleasant environment in which to work and welcome visitors and staff.

Seacon Terminals Ltd

Security Officer, Jamie Adamson, has been praised for his actions whilst manning the gatehouse when a van tailgated another vehicle entering the site, and attempted to steal metals. Jamie highlighted the issue immediately, following the van on CCTV and co-ordinated with staff on site to ensure the van driver was challenged. The van sped off, damaging the barrier on exit but due to Jamie's calm and efficient manner, no metals were stolen and no harm was caused to members of staff.

Wembley Properties

When the on-call emergency contact could not be reached, Day Concierge, Muhammad Nadeem, attended the site at 2.30am to assist with a loud sounding alarm. The noise was understandably causing distress to a number of residents and the officer on shift resorted to calling Muhammad for assistance. His excellent knowledge of the systems and fire alarm panel, along with his dedication to providing outstanding customer service at all times, brought the situation to a peaceful conclusion.

HR

Thank you to our fantastic staff! Your actions are appreciated by our clients and all at Adsec. All three members of staff are featured in the award section of this newsletter.

Know your Brexit rights

Staff who are European nationals can find information about their rights after Brexit here:

https://ec.europa.eu/unitedkingdom/services/your-rights_en

For details of how to apply for the EU settlement scheme, visit:

<https://www.gov.uk/settled-status-eu-citizens-families>

Adsec's HR team are here to help our staff. You can contact them on 01708 330900.

Refer a friend – if successful, you get £100 worth of vouchers!

We pride ourselves on the high quality of staff we employ and we're looking for more talented individuals to fill further roles.

We have recently introduced our 'Refer a Friend' scheme - if you're a member of Adsec staff and you know of someone who would be a good fit in the company, tell them to get in touch!

All they need to do is visit our website, follow the link to Indeed via our recruitment section, and when completing their application form mention how they heard about the role. If your name is mentioned in a successful candidate's application, you'll be the lucky recipient of £100 High Street shopping vouchers. Alternatively, if applicants choose to upload their CV directly via our website, they should include the Adsec staff member's name in the message box.

We currently have a number of vacancies for security staff. For more information, please visit

www.ad-sec.co.uk/recruitment

We offer a whole host of benefits to our staff including various training opportunities, free eye tests for computer users, and the chance to save between 25-39% on the cost of a new bicycle to get you to work. We look forward to hearing from your friends and family!



Adsec in the Community

We have sponsored our client Jerry Lane, of BCA Fleet Solutions, to ride over 240 miles from London to Bruges, to raise money for Action for A-T.

Embarking on the three-day challenge, Jerry and a team of other amateur cyclists raised money for Ataxia Telangiectasia (A-T) a rare, neurodegenerative, inherited disease that affects many parts of the body and causes severe disability.

Congratulations to the team on their amazing efforts, and for smashing your original target! For more information visit on the ride, visit <https://www.justgiving.com/fundraising/londontobruiges2019>

Outstanding Employee and Long Service Awards



Ashleigh Hutchings,
Security Officer at Getty Images, London
10 Year Long Service Award



Daniel Ionescu,
Security Officer at LCB River Road
Outstanding Service Award



Muhammad Nadeem,
Day Concierge at Pinnacle Tower,
for Wembley Properties
Outstanding Service Award



Jamie Adamson,
Security Officer at Seacon
Outstanding Service Award

Congratulations, and thank you from all at Adsec!

We always want to hear from our clients and staff with news, ideas and suggestions, so keep in touch.

Email: info@ad-sec.co.uk