

QUARTERLY NEWSLETTER 2019

News, Group News, Views and Information for the Clients and Employees of Adsec Security Group



Opening statement from Teresa Barrett, Operations Director

What Brexit will mean and even if it will happen is still uncertain even with just a few short weeks to go until the 29 March deadline. We have gained full oversight of what the 2019 budget will look like as Philip Hammond MP announced that counter-terror police in the UK would receive £160m in additional funding and, whilst we could say there would never be enough, even in the austere times we live in, our counter-terror forces will welcome this funding.

UK Police have responded: We cannot do everything, alone. So, who can? Neil Basu, the Chief of Counter-Terrorism Policing, will look to make very tough decisions about how this money is spent, in a time where grass-roots policing could be more important than ever to build communities, stamp out hate crime and encourage a collective responsibility for our own safety.

Further, he has said he fears the far right will exploit Brexit tensions with their propaganda triggering rises in hate crime and creating an atmosphere that terrorists can exploit, and is concerned that far right-wing rhetoric from those lawfully allowed to operate will fuel tensions. He's apprehensive a no-deal Brexit will lead to a loss of intelligence and data-sharing with Europe and leave its 27 nations and Britain less safe and was of "deep concern".



Here at Adsec we've completed another busy Christmas period and have moved into the New Year with renewed optimism for 2019. Our Sales team continues to work hard to increase our portfolio of contracts. As part of our sales drive, we've issued a new incentive in the form of "Leads to Commission". The scheme sets out that officers who provide information that may lead to us attaining new business, will be able to earn commission. You will find copies of the form within the site folder. See our visiting site management for more information, or call 01708 330900 and speak to any of the team.

In recognition of receiving our first leads submissions from Baldev Virdee, based at our Ramac site in Banbury, Baldev was awarded a £50 shopping voucher.

In the service department, we strive to give an exemplary service by investing in our Officers' welfare and well-being, to this end we're encouraging any officers from the EU who are required to complete the new documentation on the GOV website, to continue to live in the UK after it leaves the EU to contact us, we will assist them through the process, see the detailed article in our HR section.



Baldev receiving his reward from Teresa Barrett, Operations Director

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Teresa Barrett
Operations Director

HR



If you're an EU citizen, you and your family will be able to apply to the EU Settlement Scheme to continue living in the UK after 30 June 2021. If your application is successful, you'll get either settled or pre-settled status.

You may be able to **stay in the UK without applying** - for example, if you're an Irish citizen or have indefinite leave to remain (ILR).

The EU Settlement Scheme will open fully by 30 March 2019. You may be able to apply now if you meet the criteria. The deadline for applying will be 30 June 2021.

On 21 January the Prime Minister announced that there will be no fee when the scheme opens fully on 30 March 2019. Anyone who has applied already, or who applies and pays a fee during the test phases, will have their fee refunded. Details of the refunds process will be published shortly.

If you want to apply now, the fee has been suspended, if you have already applied, this will be refunded.

It'll be free to apply if you already have a valid 'UK permanent residence document' or you already have indefinite leave to remain in or enter the UK.

If you're an EU citizen or a family member of an EU citizen, you'll usually need to apply if you want to stay in the UK after 30 June 2021.

This includes if you either:

- **Were born in the UK but are not a British citizen**
- **Are married to a British citizen and you're from the EU**

You'll not usually be eligible to apply if you're married to a British citizen and you're from outside the EU.

The EU Settlement Scheme will open fully by 30 March 2019. You may be able to apply now if you meet the criteria.

You do not need to apply if:

- You're an Irish citizen - your family members from outside either the UK or Ireland will still need to apply
- You have indefinite leave to enter the UK
- You have indefinite leave to remain in the UK

You can apply **if you already have indefinite leave to remain in or enter the UK**, but you do not need to.

Your family members from outside either the UK or Ireland will still need to apply even if you do not need to.

If you have a 'UK permanent residence document' You will still need to apply.

Further guidance can be found at <https://www.gov.uk/settled-status-eu-citizens-families>



Adsec Senior Management attended the International Security Expo 2018 at Olympia, London. It was a great opportunity for Adsec to be part of best practice workshops and industry briefings. The Expo also provided an opportunity to sample emerging technologies within the security industry, in particular equipment and technology solutions that can be applied to our business, to support the breath of technologies we use internally and that we offer to our clients.



Pictured are
Sophie Rose (Business Development Manager)
and Kieran Barrett (Client Relationship Manager)

Spotlight on Services – Corporate Reception & Concierge Services



First impressions matter. Professional front of house staff providing reception or concierge services can support your brand by providing a welcoming and supportive environment.

Adsec provides our services to both corporate clients as well as private residential. We recruit, train and manage the team, tailoring the training and range of services to suit each client site.

Duties could include; issuing visitor passes, operating and answering the phone system, checking and issuing staff passes, including the upkeep of electronic systems. Organising and ensuring compliance with the correct procedure for deliveries.

Added value tasks for clients can be undertaken by our front of house staff, such as managing incoming telephone calls, the upkeep of essential health and safety site information, and concierge duties, such as booking taxi's, theatres, restaurants, and hotels.

If you have your own front of house provision, our security Officers can work alongside your inhouse staff, providing a security presence and ensuring external and internal customers feel they are in a safe and secure environment. All our Officers hold SIA licences and are trained in customer service skills, and provide the professionalism to enhance the essential client experience.

Contract Gains



Bank of Beirut

Bank of Beirut took responsibility from the builders of their newly refurbished building on Cannon Street on 23rd November, we increased our security provision immediately to provide access around the clock, for builders to attend and do snagging, and the numerous other visitors involved in planning the substantial move from Mayfair to their new City office. The client moved in on Friday 7 December, and we now provide out of hours Security cover overnight and at weekends.

Nucleus Central

Adsec commenced front of house security provision to Nucleus Global December 2018. The client wanted a pro-active security company that would carry out management and welfare visits. We utilised existing members of our security team to provide a daily security presence to their premises, created our Assignment Instructions, and have commenced regular welfare visits to the officers employed on site.

University of Sunderland

In December 2018 Adsec were awarded the front of house security contract for the University of Sunderland's London campus, based in Canary Wharf.

The front of house service we provided has dual responsibility for security and receptionist duties. Our Officers work alongside existing reception staff and are integrated members of the University of Sunderland team. Our Officers enhance the service received by students and visitors, dealing with queries efficiently, as well as acting as a security presence.

Staff Awards

At Adsec we recognise longevity, loyalty and the hard work of our people. Each quarter we award those staff with long service awards, and those that have gone above and beyond the call of duty to deliver excellent services to our clients, a big thank you and reward of shopping vouchers goes to...

Faisal Shahzad has worked with Adsec for over 10 years and therefore earns his 10-year service award. Faisal works as a multi-site operative, providing cover for holidays and sickness where and when needed.

Kaleem Hussain who works at our site in Bow has now achieved 5 years' service.

This period's outstanding employee awards go to:

Wahb Ben Said for his excellent performance at Thames and Hudson, 180 Stratford and BDP.

Abdulai Alhassan for his excellent performance and high level of flexibility at Bank of Beirut, Shanks and 180 Stratford.





This Christmas we rewarded all our staff with boxes of chocolates, Taras can be seen with just some of the happy recipients...



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