



SPRING NEWSLETTER 2020

News, Group News, Views and Information for the Clients and Employees of Adsec Security Group



Our attentions can so quickly swerve from one thing to another with the speed at which information comes into our lives. One minute, a particular news story grabs our focus and interest, and before we know it another comes crashing into our lives via the tv, newspapers or social media.

Of course, Coronavirus is the topic everyone is discussing at the moment. As a business we have contingency plans in place and are closely monitoring what is a continuously changing situation. Our priority is our staff and our clients.

We hope everyone does what they can to stay safe during this worldwide pandemic.

Awareness of new viruses teaches us that we need to be alert to threats that we didn't even know were possible, and to control what we have the ability to.

Welcoming in 2020 brought with it the chance to look ahead and to review how a business is going to proceed over the following 12 months. Perhaps companies want to do more to help the environment, their staff, or their local community. Some may even feel the need to review budgets and see where expenditure can be minimised.

Security is definitely one thing which should never be scaled back on, and as shown by the numerous new contracts gained by Adsec, it's an area which businesses take very seriously. Whatever the type of company we represent, they all require our utmost level of diligence.

Security is an issue we hear about daily and it's not just businesses which review their security tactics. A number of MP's recently raised security concerns about the government's choice of 5G provider.

The UK's current threat level of 'Substantial' indicates positive developments in reducing the threat from terrorism but still means an attack is likely. It is vital that we all maintain a high level of vigilance and continue to invest in strong protective security measures to deter future attacks. <https://www.gov.uk/government/news/terrorism-threat-level-lowered-to-substantial>

An issue which affects us all, security is such a significant topic – whether in the national or local news, or simply when considering how to keep our homes and businesses safe.

The security industry is consistently keeping up to date with new technologies and techniques to ensure the companies we work for get complete satisfaction. At a recent security expo held in London, various demonstrations of robots, drones and cyber-security programmes took place – all incredibly exciting and innovative.

Access control, CCTV and intruder products – you can't go far without seeing a 'Ring' doorbell – are all becoming more popular. For perfect reasons, more police officers are wearing body-worn cameras, and thermal imaging and AI will grow to be big trends over the coming months and years.

This is all very well but I know I'm not alone when I say I believe someone with intuition and drive is what you really need to get the job done. A human, with eyes and a brain – not a battery and a microchip.

And that's what Adsec specialises in – choosing the right staff for the job. You'll read later on just a few examples of how Adsec staff have gone the extra mile for our clients over recent weeks. Just as technology is moving and developing at a fast pace, so is our training and staff development.

We are proud of our staff and their work, and we know our clients are too.

Wishing you a pleasant Spring,

Teresa Barrett
Operations Director

Adsec working with Stolthaven Terminals, Dagenham

Robert Peacock, SHE and Q Manager for Stolthaven, said he was pleased with the service Adsec had provided for his company: "Stolthaven Dagenham has worked proactively with Adsec, improving our efficiency as an operating site".



Congratulations and Celebrations!

Vitor Manuel Candeias Marques, who represents Adsec at Essex Court Chambers, has received his five-year long service award. We thank him for his continued hard work and dedication to the company.

Other examples of outstanding service from Adsec staff:

Hakeem Rufus, Centrillion point, for excellent flexibility and adaptability.

Tony Hall and Ian Peckham, at Canada life, for excellent team work.



Thank you from everyone at Adsec.

Longest-serving Adsec employee, Maxwell Acolor is the perfect person to give an insight into what it's like working for the company.

Maxwell works currently works as a Security Officer at Louis Vuitton Moet Hennessy.

"I've worked for Adsec for over 12 years. I got into the role originally because it fitted around my university studies and it just went from there.

"I really enjoy the role – I think if you work hard and try your best, it's a really good job. There's been lots of interesting times and stories along the way, and it's usually busy and varied and that's why I've never walked away from the role. One of the best things, for me personally, is the amount of regular training we are offered from Adsec, in things such as first aid. I like to take part in training because it makes me a better person and I can offer more to the role.

When asked if Adsec has changed much during the time he has worked for them, Maxwell commented: "Yes, for sure. It's continued to grow and has become an even better company than when I first started.

Over time, management has restructured and from my perspective, the best people are in the best places.

"There's excellent cooperation between clients and management, and they work well together and support employees. If I ever asked for more training or said I'd like to progress to a more senior role, I know Adsec would support me. They're really keen on communication and transparency, which makes everything run smoothly and I feel I represent both Adsec and the company I provide security for – I am a part of both.

"Management have always been really supportive, if I've ever needed time off for something like a funeral, they work it so that you can have the time off and it's never an issue. I really appreciate their flexibility."

What advice would Maxwell give to anyone considering a career in security? "You have to be able to build strong relationships, and you must have a mindset where you're happy to serve others. It's not just sitting around and doing nothing; you have to integrate into the working environment. If you get yourself involved and make yourself useful, you'll find it a really interesting and rewarding job which you'll keep wanting to do. It's a really decent job, which you'll enjoy."

Adsec working with the local community

Adsec's chosen charity for 2020 is the Harrold Hill Foodbank. Items of food and canned goods were donated to the organisation at Christmas, which is local to a number of companies Adsec represent.

Part of a nationwide network of foodbanks, Harrold Hill believe no one in the community should have to face going hungry. That's why they provide three days' nutritionally balanced emergency food and support to local people who are referred to them in crisis. They are supported by The Trussell Trust, who work to combat poverty and hunger across the UK.

Teresa Barrett, Operations Manager for Adsec commented: "Our company is always keen to support our local community and give something back. We were pleased to contribute, along with our office-based staff to the foodbank donation.

"We hope it went some way to support those in need, at what can be a difficult time of the year for many people. Adsec look forward to getting involved in more fundraising activities for this initiative the future".



Adsec provide Fire Watch Service for their client, Ian Gibbs Estate Agents

Due to the discovery of an issue with some internal wall materials in a residential building maintained by Ian Gibbs, Adsec have been asked to provide a Fire Watch service.

Adsec have provided a Concierge to Raphael House, Ilford, since 2010. Following the discovery of the issue with wall insulation, Adsec met with the client and the London Fire Service and confirmed that if there were to be a fire, there would be an increased chance of it spreading between apartments.

Adsec increased their concierge service from Monday – Friday to 24/7, with a waking watch of five fire wardens 24/7. The fire wardens patrol the common areas of the property every 15 minutes, looking for signs of fire. In the event of discovering a blaze, they will sound an air horn and alert residents, aiding evacuation. The building's current fire alarm system would not alert everyone who lives there.

Adsec take this responsibility extremely seriously and will provide this service until all fire alarm systems are upgraded.

News from HR

Corona Virus

Please open the link below, and follow the advice given. If you have any questions please call us on 01708 330900. <https://www.nhs.uk/conditions/coronavirus-covid-19/>

Please see more information about Country's affected, and how to self-isolate if required. Thank you <https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>

Current national threat level

The threat to the UK from terrorism is SUBSTANTIAL.

Remain alert to the danger of terrorism and report any suspicious activity to the police on 999 or the anti-terrorist hotline: 0800 789 321.

Pay dates 2020

If you require a list of pay dates for 2020 please contact control on 01708 330900 who can supply the details on request via email.

Minimum wage has been announced as increasing from £8.21 to £8.72 from April 1st.

Staff section company website

Please remember to use the staff section on the company website <https://www.ad-sec.co.uk/> Call control on 01708 330900 if you have forgotten the username and password. In the staff section you can find the staff handbook, you can submit an anonymous staff questionnaire, and find a holiday application form.

Check calls

Remember that for check calls there are two lines available to use so if one line is engaged please try the other line. The numbers are 01708 209245 and 01708 374659.

Holiday requests

Any holiday request received is prioritised on a first come first served basis, if too many staff are on leave when you request that same time off then your request is likely to be rejected. Remember not to book any travel arrangements until you have confirmation in writing from the company that your holiday is approved. We aim to respond to any holiday requests within a one-week period. Queries over holiday requests should be raised with your line manager.

Active Guard Devices

If you accidentally drop the Active Guard device please inform the control room on 01708 330900, also if you note any new damage to the device or any part appears to be broken, wet or loose then again please call control on 01708 330900. Never attempt to fix the device yourself as this will trigger an alarm that the device is being tampered with.

Leads to commission

Do you know of a site that requires security services? If yes then let us know and if Adsec is successful in gaining business at this site this could earn you on average around £500 just for passing on some details! Email us at info@ad-sec.co.uk to submit your information

Employment opportunities/Refer a friend

We have a number of vacancies and are looking for more exceptional staff to fill them. Visit the Recruitment section of our website for more information – www.ad-sec.co.uk/recruitment.

We recently introduced the Adsec 'Refer a Friend' scheme – if a current employee's name is mentioned in a successful candidate's application, they'll receive a £100 shopping voucher. If you currently work for us and know of someone who would be the perfect fit, get them to get in touch!

We offer a whole host of benefits to our staff including various training opportunities, free eye tests for computer users, and the chance to save between 25-39% on the cost of a new bicycle to get you to work. We look forward to hearing from your friends and family!

A special thank you to our staff members, Taras Demiantchouk and Idrissa Tholley, who have both introduced new staff to the company!

Adsec – Always here for staff and clients

01708 330900 – call control any time to talk to us. We are here for you.

News, views and opinions

Whether from clients or staff, we always want to hear ideas and suggestions on how we can improve our service.

We also want to know of examples of Adsec staff who go the extra mile – we are proud of our staff and want to make sure they are rewarded for their hard work.

We are proud of our staff. We choose the best; we train the best and we get the best responses from our clients as a result.

Email us on info@ad-sec.co.uk