

# **SUMMER 2018**

News, Group News, Views and Information for the Clients and Employees of Adsec Security Group

















#### Welcome to the Summer 2018 edition of the Adsec Newsletter



There has been lots happening over the past 3 months! We've had masses of political resignations in the UK. Across the world we've had dramas playing out – the boys trapped for 14 days in a cave in Thailand, mercifully rescued unharmed. A visit to the UK by President Trump. Brexit creating daily events with us not knowing what's going to happen next; Boris Johnson and David Davis both resigned within 24 hours.

World Cup fever; didn't all the teams and fans do well. We feel justifiably proud of England and Gareth Southgate, his whole support team, and the players. They built a strong ethos of teamwork. We appreciate that this is what makes us stronger, and this applies to us here at Adsec too. We realise we are only as good as our people, and take this opportunity to say a big thank you to all our staff.

Compared to last summer, there has been a drop in terrorist attacks in the United Kingdom. The threat level to the UK from international terrorism remains 'Severe', meaning a terrorist 'attack is highly likely'. So we are grateful to the security services for their work and tactics in keeping us as safe as possible.

The more talked about story this summer is the increase in stabbings and murders across the UK and particularly the capital, as this trend has continued throughout 2018. In response, the Home Office published their Serious Violence Strategy in April, but with less police officers and law enforcement resource, we're yet to see a positive impact.

Specifically at Adsec, we're working on our plans for the future, ensuring business continuity for years to come. We're currently refreshing our messages, themes and branding - hence the new look newsletter, and there will be many more changes and developments to come.

We have also created our new mission statement, and are sharing our more simplistic and important message throughout our operation, which is:

"To provide excellent security services, through the development of our staff, to inspire continual improvement in exceptional customer care"

As part of our regeneration we welcome some new additions to our Sales Team. Sophie Rose has joined the Adsec Group as Business Development Manager, while Angela Franklin joins us as Telesales Officer.

Sophie Rose joined us in June and brings with her a wealth of experience from the private and public sector. Her background is predominately in HR and she is a CIPD qualified professional. Sophie is the 3<sup>rd</sup> generation of the family to join the business and will be pivotal in the future development of the Adsec Group.

Teresa Barrett Operations Director



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## **SIA Approved Contractor Scheme Audit**



Our annual SIA Approved Contractor Scheme (ACS) audit took place at the end of May, and we are delighted to announce that we received a score of **135**, out of a maximum of 174. This is an increase of 10 points on our previous score of 125, only 6 away from our highest ever score, putting us in the top 20% of SIA ACS companies.

A special mention goes to our security teams visited by the auditor at our Thames Road and Cumberland Mills sites. And we'd like to thank all our staff at Adsec for your continued hard work and dedication in providing the best possible service to our clients.

#### Action Counters Terrorism (ACT) Awareness eLearning



Following the ongoing roll out of Project Griffin counter terrorism training to our staff, The National Counter Terrorism Security Office (NaCTSO) has just released ACT Awareness eLearning. This is a new Counter Terrorism awareness product designed for all UK based companies and organisations. We have recently registered our business, and will be focusing on how we can deliver this across our security staff.

### An update from HR

Hot hot! As the heatwave continues, we encourage everyone to be safe. Stay hydrated by drinking plenty of fluids, even if you do not feel thirsty, avoiding caffeinated and sugary drinks. Cool your skin with water and slow down your normal movements. As much as practicable, go indoors or outdoors, whichever feels cooler.

#### Did you know?



Some of the benefits offered at Adsec:

- Cycle to work scheme Save 25-39% on the cost of a new bicycle
- Free eye test for anyone using a computer at work
- Personal accident cover during work (including commuting to and from work)
- Level 2 Diploma in Customer Services training course
- Emergency first aid at work training course

Contact HR at **info@ad-sec.co.uk** for further information



Easy access to documents on the Staff Portal of the Adsec website:

- Submit uniform requests online
- Complete a staff questionnaire and give us your feedback (can be anonymous)
- Download a holiday application form
- View the staff handbook



Feeling unwell? Call the control room when you begin to feel unwell or as soon as you get injured (even if you are not due to work that day), and advise us what your current situation is, we can then ensure your shift will be covered.



Work a night shift? Please let HR know if you have not received a health assessment in the past 6 months.



Want to recommend someone for a job? Please ask them to submit their CV to **info@ad-sec.co.uk** 



## **New contract gains**



#### **Wembley Properties**

Adsec has been chosen to provide Concierge services to The Pinnacle Tower on behalf of Wembley Properties.

This luxury contemporary development comprises 131 new homes, including studios, 1 and 2 bedroom flats and 2 / 3 bedroom duplex penthouses. There's a central courtyard area, generous balconies, and far-reaching views across the London skyline. Located right at the hub of North West London's most dynamic regeneration hub, the Pinnacle Tower is a flagship development designed and located for the very best of urban living. It's located right beside the Novotel hotel, so residents can enjoy not only the hotel's restaurant and bar but also order room service direct to their apartment. Get a new perspective on London at the Pinnacle Tower.



#### **Thames and Hudson**

Adsec have begun providing security services to Thames and Hudson's headquarters in High Holborn.

Thames & Hudson was founded in 1949 by Walter and Eva Neurath. Their passion and mission was to create a 'museum without walls' and to make accessible to a large reading public the world of art and the research of top scholars. To reflect its international outlook, the name for the company linked the rivers flowing through London and New York, represented in its logo by two dolphins symbolizing friendship and intelligence, one facing east, one west, suggesting a connection between the Old World and the New.

Today, still an independent, family-owned company, Thames & Hudson is one of the world's leading publishers of illustrated books with over 2,000 titles in print. They publish high-quality books across Pall areas of visual creativity: the arts (fine, applied, decorative, performing), architecture, design, photography, fashion, film and music, and also archaeology, history and popular culture.





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#### **Staff Awards**

At Adsec we like to recognise the hard work and dedication of our staff. Each quarter we award those staff with long service, and those that have gone above and beyond the line of duty to deliver excellent services to our clients. A big thank you and reward of shopping vouchers goes to...

















#### Adsec Group





